

TELEHEALTH INFORMATION

LIVINGSTONE COMMUNITY HEALTH CLINIC | JANUARY 2022



WHAT IS TELEHEALTH?

Telehealth, sometimes called telemedicine, lets your doctor provide care for you without an in-person visit in the clinic. Using an application specifically designed for this purpose, telehealth is done primarily online with internet access on your computer, tablet, or smartphone.

Telehealth is appropriate for many primary care and follow-up visits. Depending on the concern, it is also a good alternative to urgent

care clinics or emergency rooms for non-emergency situations. However, telehealth is not a perfect fit for everyone or every medical condition. Your doctor will decide whether telehealth is right for your unique health needs.

For patients showing symptoms of COVID-19, a telehealth visit is necessary to limit physical contact and exposure to COVID-19.

STEP 1

Talk to your doctor to see if a telehealth visit is appropriate for your next visit. If so, schedule a telehealth appointment.

STEP 2

Prior to your telehealth visit, you will receive a web link to your virtual appointment either through text or email.

STEP 3

On the day before your telehealth visit, Livingstone staff will call to remind you of your upcoming visit.

On the day of your appointment, click on the web link to join your doctor's virtual visit room.